

# **Accessibility Statement for [www.quorndon.com/parishcouncil/](http://www.quorndon.com/parishcouncil/)**

This accessibility statement applies to the Quorn Parish Council webpages at [www.quorndon.com/parishcouncil/](http://www.quorndon.com/parishcouncil/)

## **How Accessible this Website is**

We know that some parts of the Parish Council's website pages are not fully accessible:

- The text will not reflow in a single column when you change the size of the browser window
- The line height or spacing of text cannot be modified
- Most older PDF documents are not fully accessible to screen reader software
- It is not possible to skip to the main content when using a screen reader
- Documents that are linked from tables mostly do not have intuitive link text.
- Many documents do not include descriptive text reflecting graphical or table content.
- No pages re-orientate on mobile devices.
- There is no site map.

## **Feedback and Contact Information**

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email [parishclerk@quorndon.com](mailto:parishclerk@quorndon.com)
- call 01509 458278

We'll consider your request and get back to you within 7 days.

# Reporting Accessibility Problems with this Website

Our aim is to improve the accessibility of this website. If you find any problems not covered on this page or think that we're not meeting accessibility requirements, contact the Parish Office on 01509 458278.

## Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Technical Information about this Website's Accessibility

Quorn Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance Status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances and exemptions listed below.

## Non-Accessible Content

The content listed below is non-accessible for the following reasons.

### Non-Compliance with the Accessibility Regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images by June 2021. When we publish new content we'll make sure that our use of images meets accessibility standards.

## **Disproportionate Burden**

### **Navigation and accessing information**

There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option).

It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.

It's not possible for users to change text size without some of the content overlapping.

## **Content that's not within the Scope of the Accessibility Regulations**

### **PDFs and other documents**

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By June 2021, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to fix archived minutes.

Any new PDFs or Word documents that we publish will meet accessibility standards.

## **What we're doing to Improve Accessibility**

We will be creating an accessibility roadmap to show how and when we plan to improve accessibility on this website.

## **Preparation of this Accessibility Statement**

This statement was prepared on 25<sup>th</sup> September 2020. It will be reviewed in three months.

This website was last tested on 24<sup>th</sup> September 2020. The test was carried out by Greenwave.

All Parish Council pages were tested.

We are aware that legally the Parish Council does have to have its own dedicated website and this is something we aim to have in place by June 2021.